



Business Support Protocol

If through no fault of your own and circumstances beyond your control place your business into significant financial difficulty we will evaluate how we can support your business.

If you require our assistance you must write to your Business Development Manager or Area Operations Manager with details of the circumstances which are affecting the financial viability of your business. You must also supply supporting financial information including evidence of stock control, financial accounts and independent business advice. If we agree to provide support we will write to you detailing how we will help, what conditions will apply, and the length of time our support will be in place. This support will be provided once you have sent to us your written acceptance of it.